

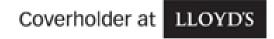




## **Cyber Risks Management**

Nikos Georgopoulos, MBA, cyRM Cyber Risks Advisor





## 6° ΣΥΝΕΔΡΙΟ

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## **Corporate Assets**





Personally Identifiable Information (PII)



Hardware



Protected Health Information (PHI)



Company Websites and Social Media



Confidential Corporate Information



Reputation



Software and Systems



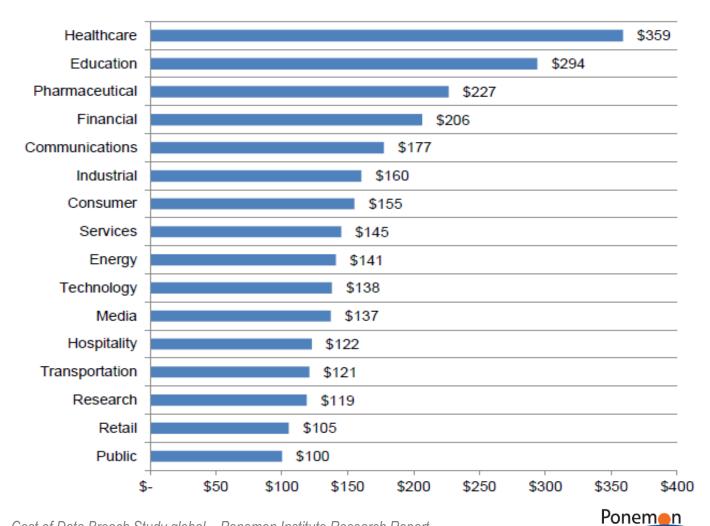
Data Held Elsewhere







## The Average per Capita Cost of Data Breach per Industry



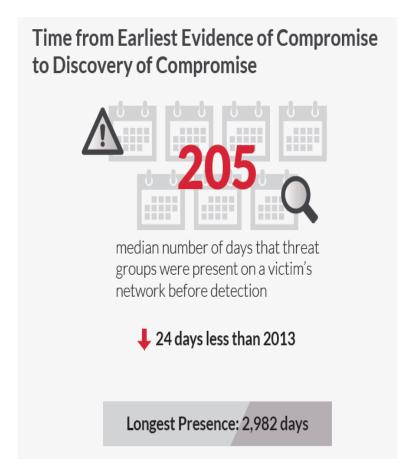
2014 - Cost of Data Breach Study global - Ponemon Institute Research Report







# Time from Earliest Evidence of Compromise to Discover of Compromise





Πηγή: M Trends 2015 A View from the Front Lines





## **The Data Protection Landscape - GDPR**





#### **General Data Protection Regulation**

• **Fines** - of up to EUR 20m or 4% of annual global turnover for breaches of the rules

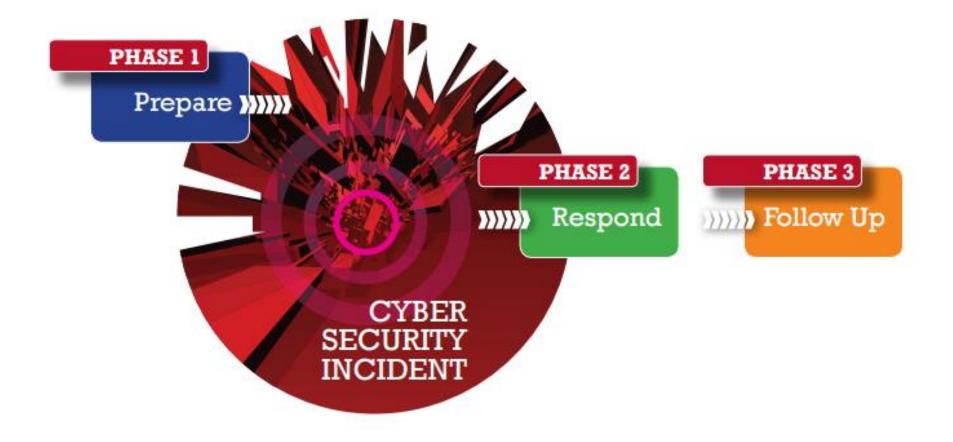
- Breach notification:
  - Regulator "without undue delay" and where feasible within 72 hours.
  - Affected Individuals only where breaches likely to pose a high risk.
- Data Protection Officers
- Telecommunications, ISP's, Financial Sector, Energy, Transport, Health.





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## **Cyber Security Incident**







#### **Prevention**



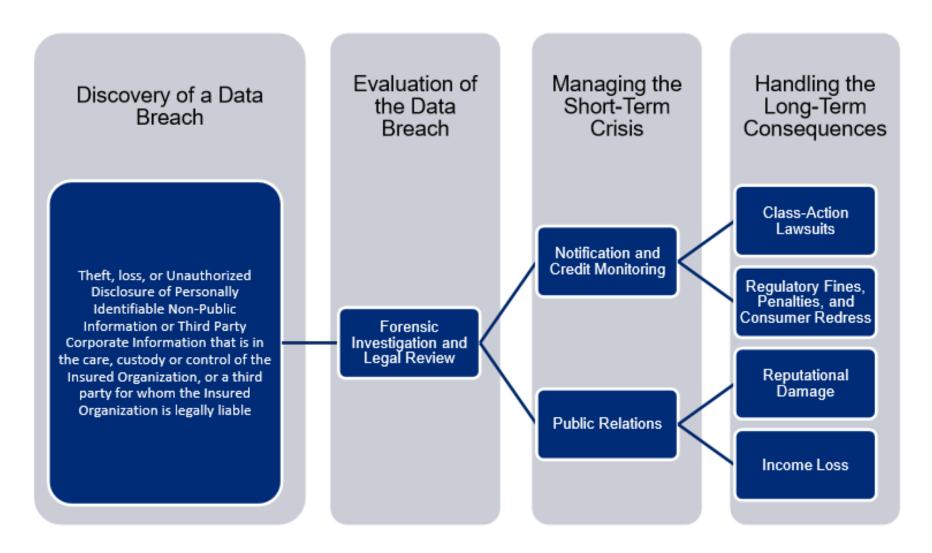
- Security awareness/education
- Risk assessment
- Policies and procedures
- Vendor management
- Incident Response Plan
- Data Recovery Plan
- Business Continuity Plan
- Cyber Insurance







## A Simplified Overview of a Data Breach









## **Cyber Insurance Covers**









## **Cyber Insurance (Network security and privacy) GAP analysis**

	Property	General Liability	Crime	K&R	E&O	Network Security & Privacy
1st Party Privacy / Network Risks						
Physical damage to data only		х		Х		✓
Virus/hacker damage to data only		х	х	х		✓
Denial of service (DOS) attack		х	х	Х		✓
Business interruption loss from security event		х	х	Х	Х	✓
Extortion or threat	Х	Х	х	✓	х	✓
Employee sabotage of data only	х	Х		х		✓
3 <sup>rd</sup> Party Privacy / Network Risks						
Theft/disclosure of private information	х		х	х		✓
Confidential corporate information breach	х		Х	х		✓
Technology E&O	х	х	х	х	✓	х
Media liability (electronic content)	х		х	х		✓
Privacy breach expense and notification	Х	Х	х	х		✓
Damage to 3 <sup>rd</sup> party's data only	х			х		✓
Regulatory privacy defense / fines	х	х	х	Х		✓
Virus/malicious code transmission	х		Х	Х		✓







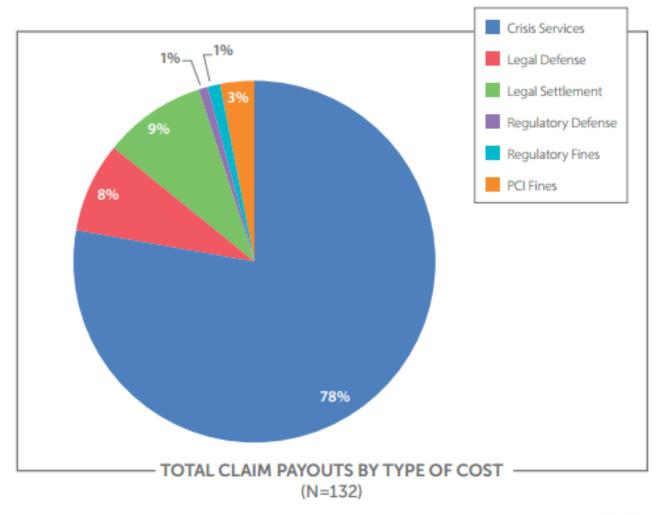








## **Claims Payouts by Type of Cost**



NetDiligence Report 2015 - Cyber Liability and Data Breach Insurance Claims

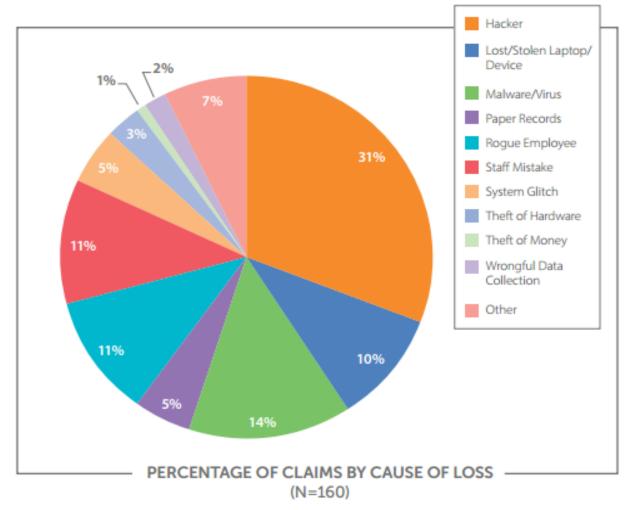








## **Claims by Cause of Loss**



NetDiligence Report 2015 – Cyber Liability and Data Breach Insurance Claims



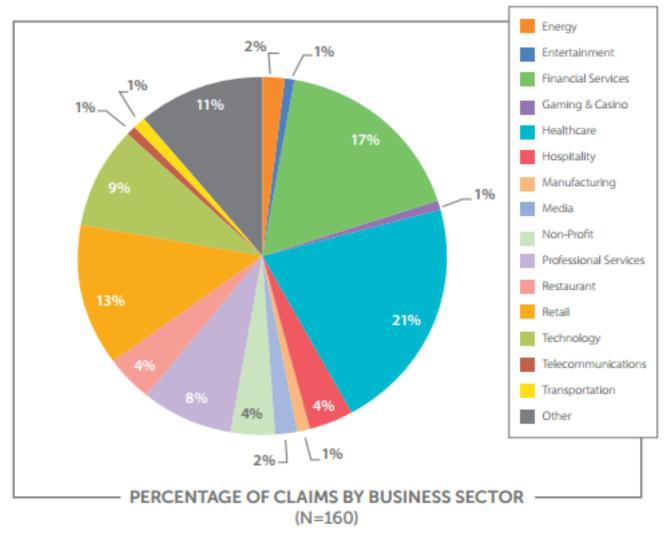








## **Claims Allocation by Business Sector**

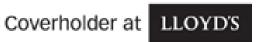


NetDiligence Report 2015 – Cyber Liability and Data Breach Insurance Claims











### How do insurers rate cyber risk?

- Industry / turnover
- Data amount and type
- Reliance on IT network for operations
- IT Security, Policies and Procedures
  - Compliance with regulations (Data Protection Act, Industry PCI, etc)
  - Employee training
  - Firewalls, Encryption..
  - Access controls
- Readiness to deal with an incident
- Cyber risk culture internally and externally
- Claims experience





# What are insurers looking for in terms of cyber risk management



#### IT Security

Encryption, Industry Standards, Access Management, Patch Management

#### Are you ready for a breach?

 Having a tested response plan in place which details how you will respond to a breach can make your response more efficient and effective

## Are you considering and managing cyber risks at an organisational level?

It is a myth that cyber risks are only the responsibility of the IT department

#### Have you considered the Human Element?

• The Verizon, 2015 Data Breach Investigations Report, which collected information on 100,000+ incidents over the last 10 years, shows that 50% of breaches within organisations in 2014 were caused by human error

#### Supply chain management

Auditing and restriction of access





## **LLOYD'S**















## **Cyber Secure Solution**









## **Beazley Global Breach Solution**



#### Ratings

All Beazley's managed syndicates (2623/623/3622/3623/6107/6050) are covered by the Lloyd's market ratings:

A.M. Best rating A (Excellent) Standard & Poor's rating A+ (Strong)

In addition, Beazley's admitted US carrier has an A.M. Best rating:

Beazley Insurance Company, Inc. A (Excellent)

- An insurance solution with comprehensive mitigation services for privacy and security risks.
- 3.500+ breaches managed
- 80% of claims spend on service and managing breaches.
- Advisen Award 2015: Beazley Breach Response Team







## www.cyberinsurancequote.gr

## **Cyber Insurance Quote**

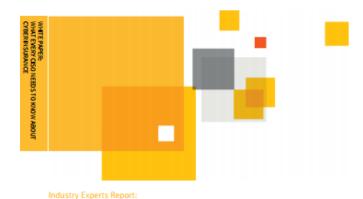








## What Every CISO Needs to Know About Cyber Insurance



What Every CISO Needs to Know About Cyber Insurance

Who should read this paper

CISOs and other leaders involved in cyber insurance decisions









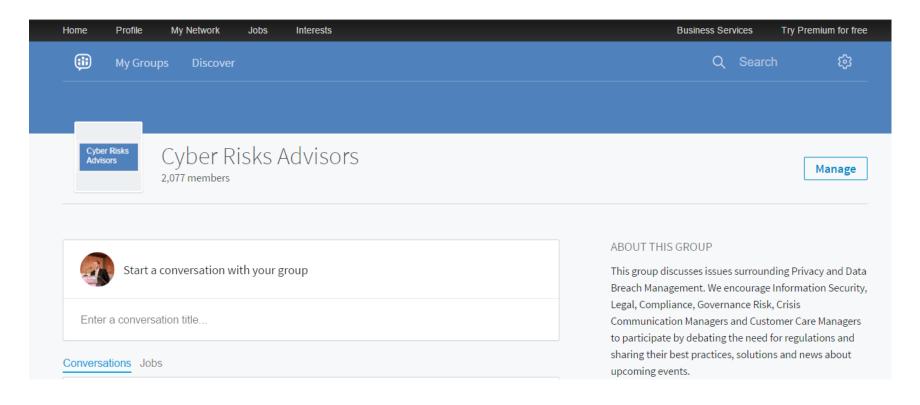
6° ΣΥΝΕΔΡΙΟ

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## **Cyber Risks Advisors**













## **Appendices**







## **Historical Development of Cyber (Re)Insurance**

#### Evolution of the U.S. Product 2000s 2006 2014 1996 2003 Cyber insurance first Privacy breach notice Following California's Cyber becomes Cyber is underwritten example, 47 of the 50 by over 60 insurers emerged as a product. laws enacted in privacy issue. California, furthering states have enacted and produces over \$1 billion a year in premium demand for cyber compulsory breach products. notification legislation, income. driving the cyber market in the U.S. **Evolution of the European Product** Mid 2000s 2012 2013 2013/14 2015 1995 Reform of Data EU announced Expected Data protection Increased Insurers develop directive in the EU. the Cyber Security implementation reliance on IT Protection international and high-profile Legislation Directive, which will offerings, 25-30 of the Reform of Established data hacking scandals released by the impose minimum markets in London. Data Protection protection as a lead to increase EU. These detailed security measures Legislation. right for EU citizens. in enquiries for compulsory breach (However, this date on businesses. cyber insurance in notification rules is a moving target). increase fines to be Europe. enforced and other requirements for data protection.

Source: Historical Development of Cyber (Re)Insurance, GCCapitalIdeas.com, October 23, 2014.





#### **Insurance Covers at a Glance**



#### **First-party coverage include:**

- **Theft and fraud**. Covers destruction or loss of the policyholder's data as the result of a criminal or fraudulent cyber event.
- **Forensic investigation**. Covers the legal, technical or forensic services necessary to assess whether a cyber attack has occurred, to assess the impact of the attack and to stop an attack.
- **Business interruption**. Covers lost income and related costs where a policyholder is unable to conduct business due to a cyber event or data loss.
- **Extortion**. Provides coverage for the costs associated with the investigation of threats to commit cyber attacks against the policyholder's systems and for payments to extortionists who threaten to obtain and disclose sensitive information.
- Computer data loss and restoration. Covers physical damage to, or loss of use of, computer-related assets, including the costs of retrieving and restoring data, hardware, software or other information destroyed or damaged as the result of a cyber attack.





#### **Insurance Covers at a Glance**



#### Third-party coverage include:

- **Litigation and regulatory**. Covers the costs associated with civil lawsuits, judgments, settlements or penalties resulting from a cyber event.
- **Regulatory response**. Covers the legal, technical or forensic services necessary to assist the policyholder in responding to governmental inquiries relating to a cyber attack, and provides coverage for fines, penalties, investigations or other regulatory actions.
- **Notification costs**. Covers the costs to notify customers, employees or other victims affected by a cyber event, including notice required by law.
- **Crisis management**. Covers crisis management and public relations expenses incurred to educate customers concerning a cyber event and the policyholder's response, including the cost of advertising for this purpose.
- **Media liability**. Provides coverage for media liability, including coverage for copyright, trademark or service mark infringement resulting from online publication by the insured.







## www.privacyrisksadvisors.com

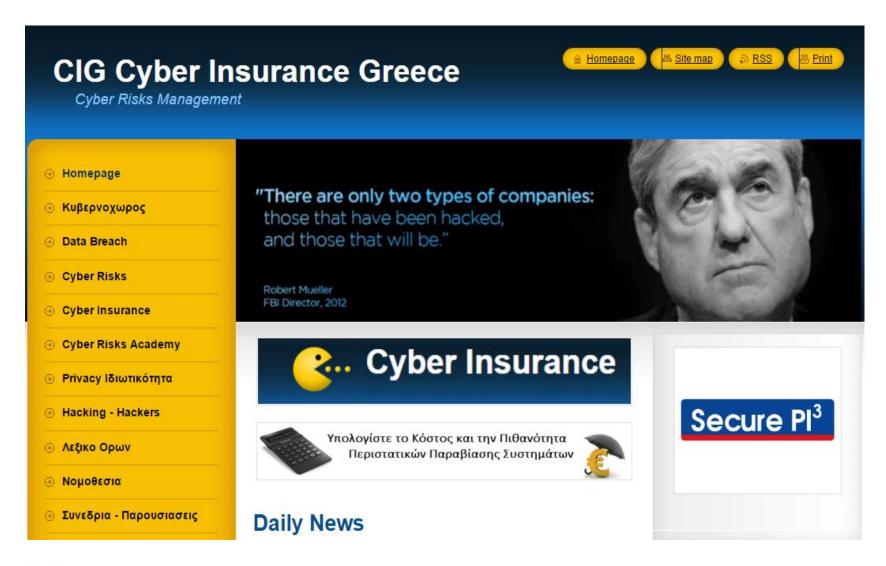








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### **More Information**

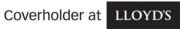




Nikos Georgopoulos Cyber Risks Advisor TEL. 6948 365033

Email: nikos.georgopoulos@cromar.gr





#### **CROMAR Insurance Brokers LTD, LLOYD's Coverholder**

Athens, Ag. Konstantinou 17 & Ag. Anargiron - 151 24 Marousi T: +30 210 80 28 946-7, F: +30 210 80 29 055

Thessaloniki, Politechniou 24 – 546 25, T: +30 2310 50 2506, F: +30 2310 52 6028

http://www.cromar.gr



