

#### Information Resilience in the era of Business 4.0

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#### The evolving business & technology ecosystem





Big data analytics, robotic process automation (RPA) and the Internet of Things (IoT)

- Convergence of operational technology (OT) and information technology (IT) environments
- Convergence of digital, virtual and physical world
- A more interconnected and integrated environment

#### The evolving business & technology ecosystem





- Threats goes beyond typical ICT
  - Compliance goes Regional & goes Critical Infrastructure
  - Technology impacts growth & innovation
  - Information & Digital security incidents heavily affect Business Resilience
- Ad hoc approach towards managing risk, results more risks



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## Digital gets personal



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**CEOs take personal** ownership of driving digital transformation and trust

- Owning transformation 71 percent are personally ready to lead a radical organizational transformation
- CEO as data protector 59 percent see protecting customer data as a critical personal responsibility
- Robots manufacture jobs 62 percent expect artificial intelligence (AI) to create more jobs than it destrovs

Instinct over data CEOs say agility and intuition are key to turning digital disruption into opportunity

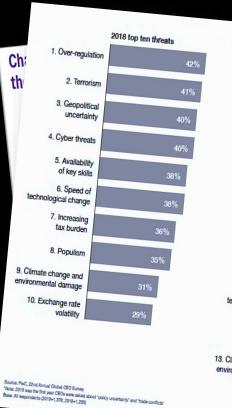
59 percent believe agility is the new currency of business

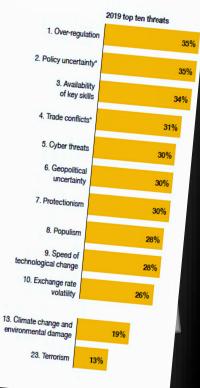
67 percent have put their own intuition over data-driven insights in the past 3 vears



- Cyber certainty 49 percent say that becoming the victim of a cyber attack is a case of 'when', not 'if'
  - Generational shifts Over a third (38 percent) say they need to reposition their business to meet the needs of Millennials
- Geopolitics hits the boardroom 'A return to territorialism' is the number one threat to growth

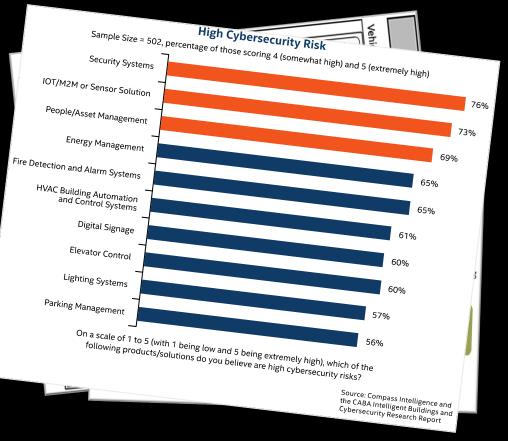
2018 Global CEO Outlook - KPMG





#### The Hybrid Digital/Physical Threat

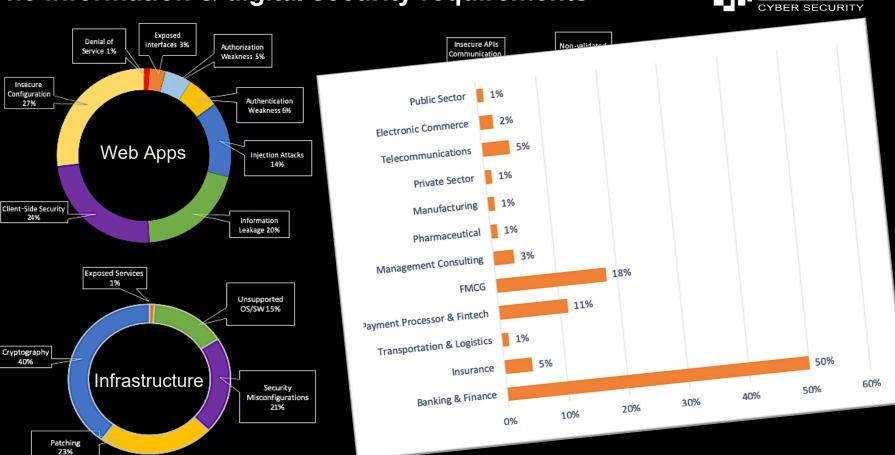
- **Neutralizing alerts** blocking or saturating alarms from the smart fence
- Creating false perceptions freezing video of digital (IP) cameras or streaming recorded footage to the guard's monitor
- **Creating fake identities** remote production of an access card
- Hacking onsite operational systems creating a direct outage or damage to power, elevators, fire alarms, and even damage production systems



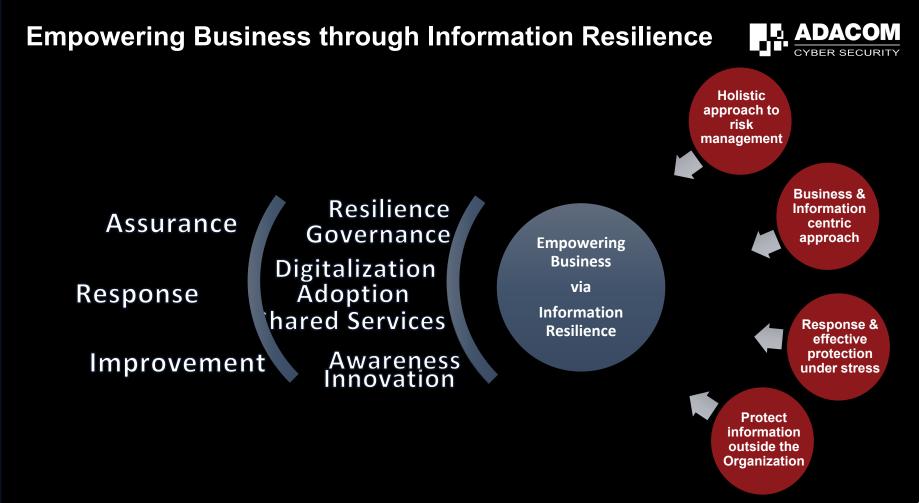




third-party

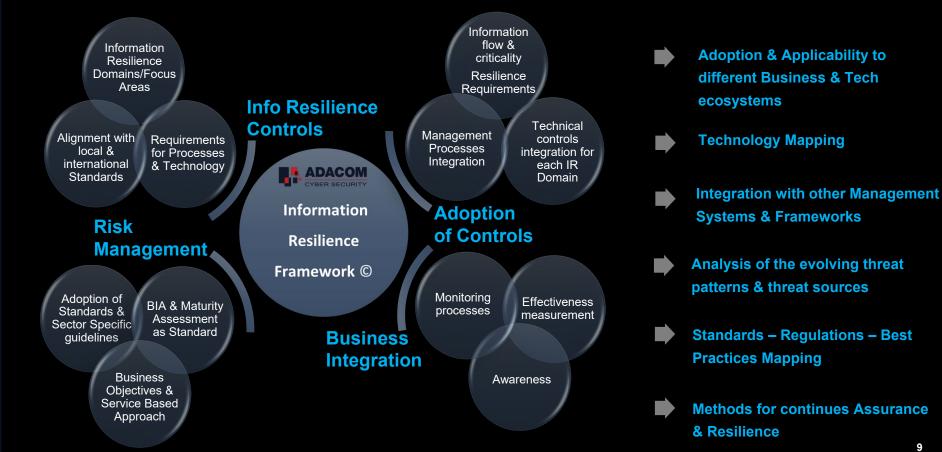


ADACOM - Vulnerability Landscape 2016-2018 7



#### Information Resilience Framework

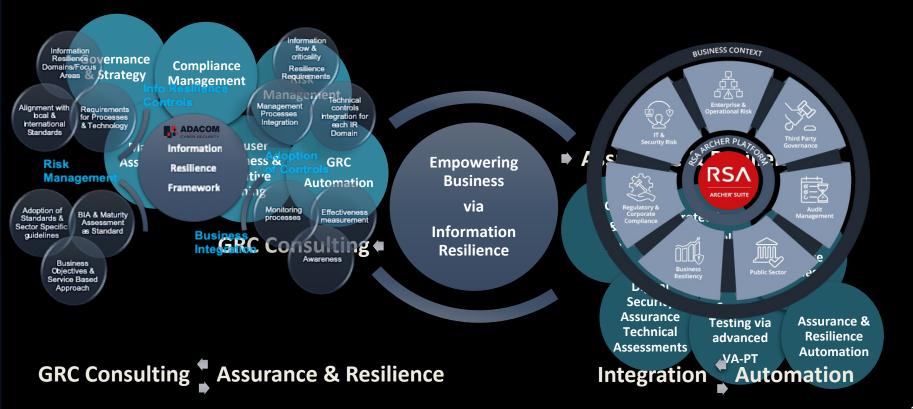




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#### **Effective implementation**





#### Next is now





to be continued ...

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