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Security Compliance Trends



ict **PROTECT**  
INFORMATION SECURITY SERVICES

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- **Introduction**
- **Last year events & changes**
- **COVID 19 “effect” in Cybersecurity**
- **Compliance Trends for Cloud Services**

# Information Security: Is it a New requirement?

- ✓ Ancient Egyptians : encryption of hieroglyphics in monuments.
- ✓ Ancient Greeks: “Κρυπτεία σκυτάλη”
- ✓ Maya writing system
- ✓ Caesar Cipher
- ✓ Enigma

Confidentiality

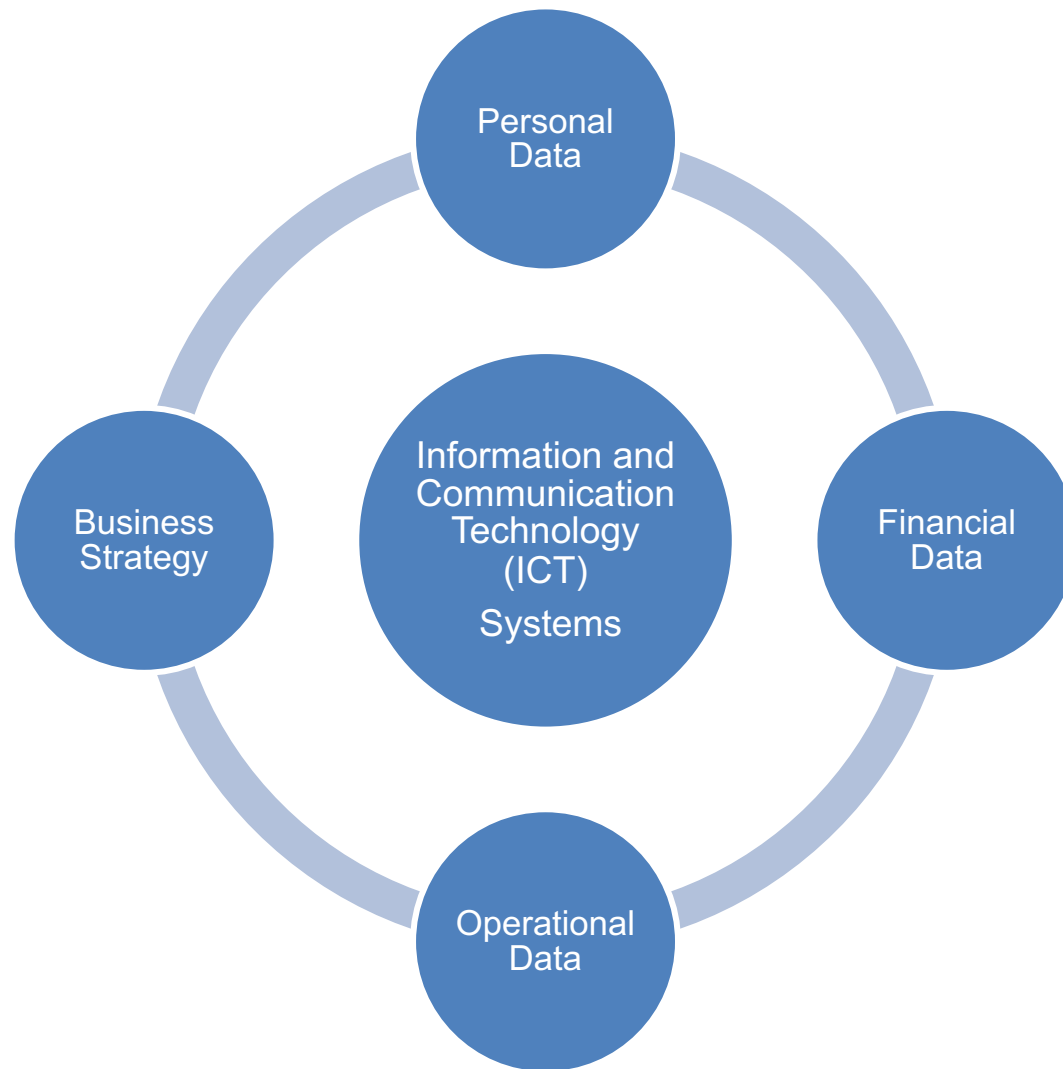
Integrity

Availability



*Hieroglyphic encipherments of proper names and titles, with cipher hieroglyphs at left, plain equivalents at right*





## COVID-19 Pandemic Event

- Lockdowns have permanently changed everything about how we conduct business.
- New Virtual shops due to lockdown
- Remote work: the new workspace reality
- The adoption of Cloud Services has been increased
- Find the cheapest and not the most secure solution

## Issues from Data Transfer

- Brexit & UK GDPR
- Privacy Shield: Schrems II decision

## Issues from Third parties

- Unavailability of Data Centers (e.g. fire event - early March 2021)
- Security Breaches have been increased: e.g.
  - Solarwinds case impacted > 18.000 customers
  - Attacks at medical institutes (i.e. a hospital in Germany was locked out of their systems and unable to treat patients)
- to be continued ...

## Other

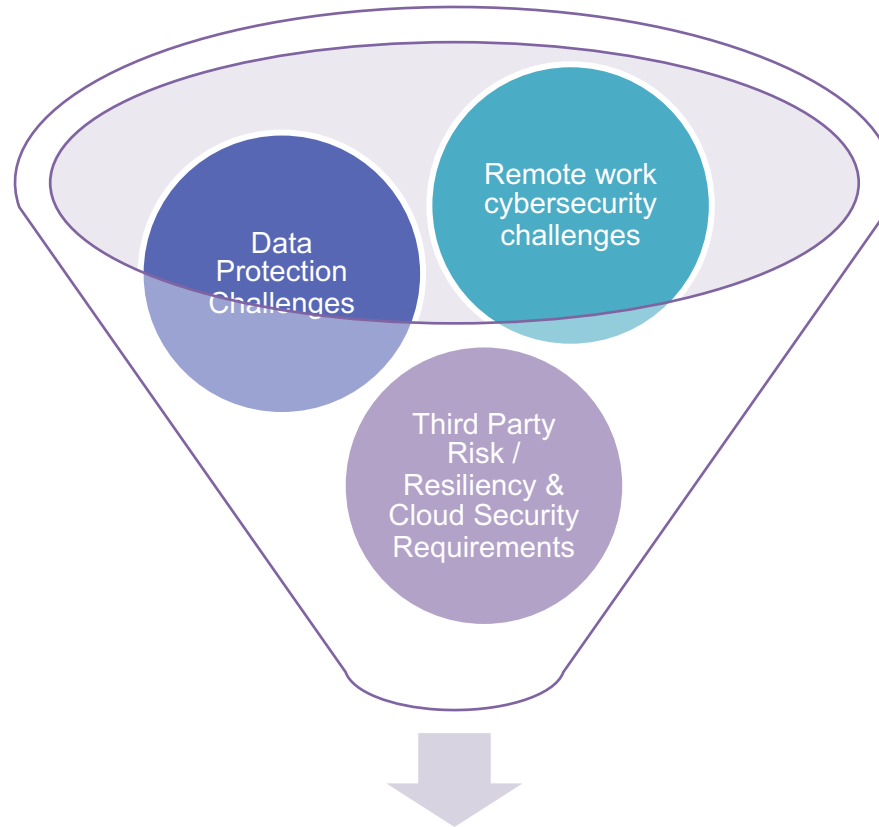
- IMO 2021 - MSC.428 :Maritime Cyber Risk Management
- The European Commission proposed a Digital Operational Resilience Act (DORA)

GDPR

UK  
GDPR

CCPA

HIPAA



New Information Security  
Compliance "arena"

ISO  
22301

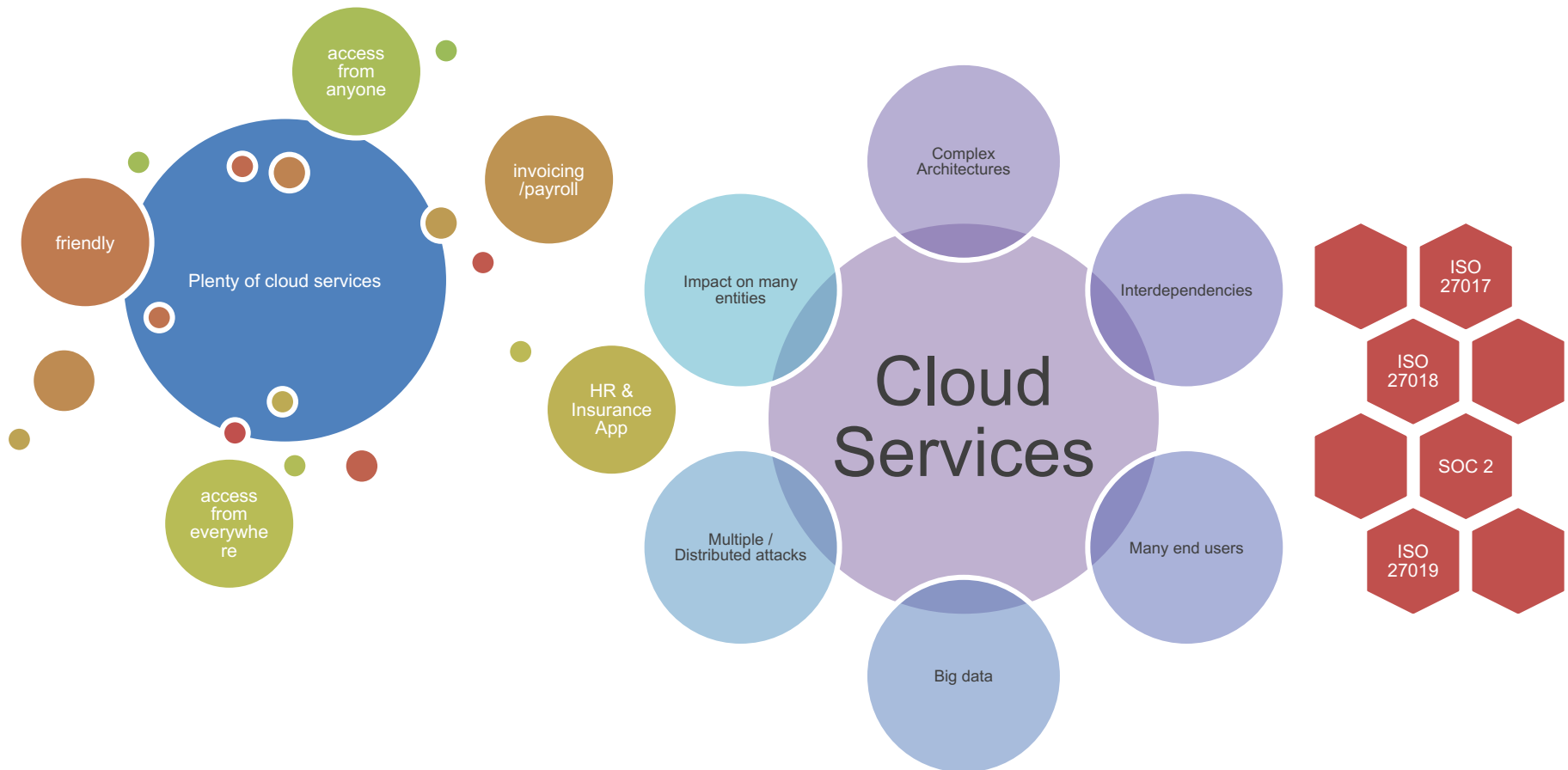
ISO  
27701

ISO  
27017

ISO  
27018

SOC 2  
(AICPA  
TSC)

# Third Party Risk / Resiliency & Cloud Security Requirements



- **ISO/IEC 27017** is a code of practice for information security controls based on **ISO/IEC 27002** developed for **cloud services**.
- The standard advises both **Cloud Service Customers** and **Cloud Service Providers**.
- Provides additional cloud-specific implementation guidance based on **ISO/IEC 27002** controls.
- Provides additional controls to address cloud-specific information security threats and risks considerations.



The standard provides cloud-based guidance on 37 of the controls in ISO/IEC 27002 but also features seven new cloud controls that address the following:

- I. Shared roles and responsibilities within a cloud computing environment**
- II. Removal of cloud service customer assets**
- III. Segregation in virtual computing environments**
- IV. Virtual machine hardening**
- V. Administrator's operational security**
- VI. Monitoring of cloud services**
- VII. Alignment of security management for virtual and physical networks**

- **ISO/IEC 27018** is the first international code of practice for **cloud privacy**.
- It helps **Cloud Service Providers** who process **Personal Identifiable Information (PII)** to assess risk and implement controls for protecting PII.
- Specifies guidelines based on **ISO/IEC 27002**, taking into consideration the regulatory requirements for the **protection of PII**.
- Adds PII to the scope of **ISO/IEC 27001** and emphasizes in additional controls that must be implemented in order to **increase the level of protection of personal data in cloud services**.
- Applicable to **all types and sizes of organizations**, including public and private companies, government entities and not-for-profit organizations, which provide information processing services as **PII processors via cloud computing** under contract to other organizations.
- Can also be relevant to organizations acting as **PII controllers**.
- ISO Certification is endorsed.

# Cloud Security Requirements

## ISO/IEC 27018 Main Requirements

- Obligation to co-operate regarding PII principals' rights
- Public cloud PII processor's purpose
- Public cloud PII processor's commercial use
- Secure erasure of temporary files
- PII disclosure notification
- Recording of PII disclosures
- Disclosure of sub-contracted PII processing
- Notification of a data breach involving PII
- PII return, transfer and disposal
- Restriction of the creation of hardcopy material
- Control and logging of data restoration
- Protecting data on storage media leaving the premises
- Use of unencrypted portable storage media and devices
- Encryption of PII transmitted over public data-transmission networks
- Secure disposal of hardcopy materials
- Unique use of user IDs
- User ID management
- Contract measures
- Sub-contracted PII processing
- Access to data on pre-used data storage space
- Geographical location of PII
- Intended destination of PII

SOC is an information security compliance standard created by the American Institute of Certified Public Accountants (AICPA)

Types of SOC reports:

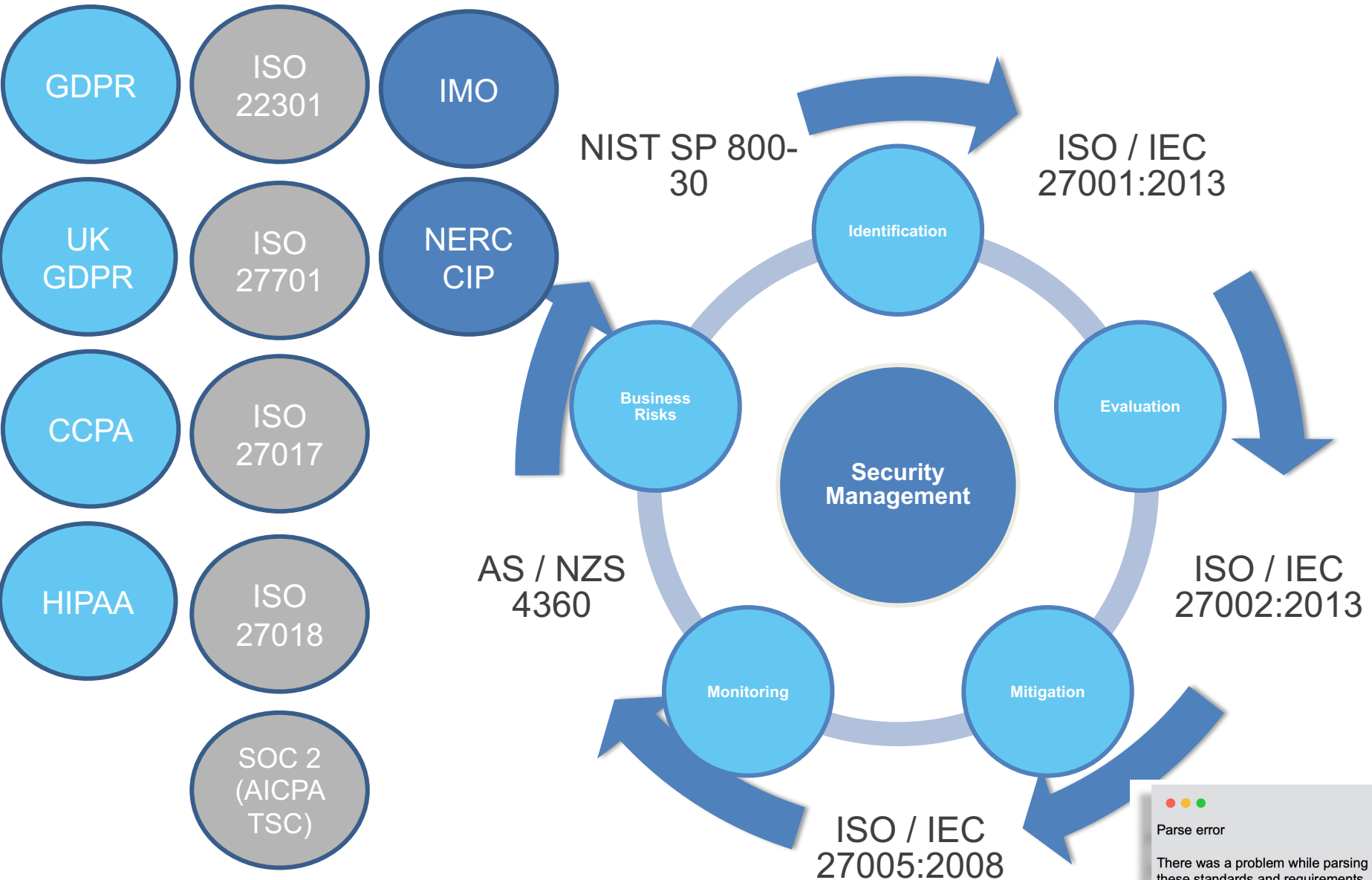
- **SOC 1** is focused on the effectiveness of internal controls related to financial controls in order to protect customer data.
- **SOC 2** is focused on Information and IT Security identified by any of the five AICPA Trust Services Criteria related to *Security, Availability, Processing Integrity, Confidentiality* and *Privacy*.
- **SOC 3** covers the same procedures as a SOC 2 report, but it is intended for general public distribution without the detailed test results of SOC 2.

Type of audit reports

- Type I validates the design of controls
- Type II reviews / audits Service Organization's controls over a specific period of time (6 to 12 months) and ensures that controls are properly designed and operating effectively.



# Security Management: A world of ...requirements!



# Our Proposed Compliance Methodology



Mapping of Standards

Standard	Purpose	Information	Controls	Target	Certification
<b>HIPAA</b>	Standard for <b>sensitive patient data protection</b> .	Protection of Protected Health Information and Electronic Protected Health Information.	Privacy, Security and Breach Notification Rules for PHI and ePHI	Covered Entities and Business Associates	No certification is endorsed
<b>ISO 27017</b>	Standard for <b>cloud service customers</b> and <b>cloud service providers</b>	Protection of Information stored in the cloud	Based on ISO/IEC 27001, 27002 security controls. Provides additional controls to address cloud-specific information security threats and risks considerations.	Cloud Service Providers and Cloud Service Customers	ISO certification is endorsed
<b>ISO 27018</b>	Standard for privacy of Personally Identifiable Information ( <b>PII</b> ) stored in the cloud	Protection of Personally Identifiable Information (PII) stored in the cloud	Based on ISO/IEC 27001, 27002 security controls. Emphasizes in additional controls to increase the level of protection of personal data in cloud services.	PII Controller, PII Processor	ISO certification is endorsed
<b>ISO 27701</b>	Standard for an effective <b>Privacy Information Management System</b>	Protection of Personally Identifiable Information (PII)	Based on ISO/IEC 27001, 27002 security controls. Provides additional controls for PII Controllers and PII Processors	PII Controller, PII Processor	ISO certification is endorsed (ISO 27001 is prerequisite)
<b>SOC 2 (AICPA TSC)</b>	Standard to help Organizations protect customer information and <b>data stored in cloud-based infrastructures</b> .	Protection of Customers data	SOC 2: focus on Information and IT Security related to Security, Availability, Processing, Integrity, Confidentiality and Privacy.  SOC 3: same with SOC 2 but for public distribution	Organizations that process customers data in cloud services	SOC 2 Report is endorsed



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