



We do IT better

Innovative IT Solutions & Services

On Premises | Cloud | Hybrid | MSP

www.cyssoft.gr

What We Do

Solutions



Services



Support



Training

Meeting Today's IT Challenges

What we do

- Addressing a comprehensive set of technology solutions to provide organizations with end-to-end IT solutions and services.

Who we help

- Regardless the industry, the size of the company, the budget, or the environment of your infrastructure... we have you covered!

Why choose us

- For our proven expertise and continuously expanding portfolio of flexible, consistent and robust technology solutions.

Our people

- Passionate people with great experience in technology and major certifications, that thrive in a dynamic environment.

Solutions

On Premises
Cloud
Hybrid
MSP

- Endpoint Management
- Endpoint Security
- Cloud Security
- Help Desk Management
- Mobile Device Management
- Office 365 Management
- Log & Patch Management
- Remote Access & Support
- SAAS UEM Management
- Remote Monitoring
- Website Monitoring
- Application Performance Monitoring
- Cost Management
- Project Management
- Collaboration
- Backup and Disaster Recovery
- Anti Fraud Management
- Data Erasure

Partnering the best vendors



Services

Professional IT Services

- Product(s) Installation/Onboarding
- Product(s) Customization-Configuration
- Product(s) Training
- Infrastructure design and implementation
- Virtualization design and implementation
- IT Project Management

Managed IT Services

- Infrastructure Management
- Infrastructure Security Management
- Active Directory Management
- Operations Center
- IT as a Service

Support & Training

Support

- 8x5 - 24x7
- Managed Services Contracts
- Prepaid Plan Services
- Services by Hour

Training

- Tailor Made Presentations
- Customized Webinars
- Advanced Masterclasses

Support & Training

Support Services Contract Types

Standard	Gold	Platinum
Support 8x5 (office hours)	Support 8x5 (office hours)	Support 24x7x365
Prepaid hours limit	Unlimited hours	Prepaid hours limit
SLA	SLA	SLA
Normal Response Priority	High Response Priority	Highest Response Priority
Annual Duration	Annual Duration	Annual Duration



Don't hesitate to contact us for any further information

29, Ag. Fotinis Str. - 171 21 Athens | +30 210 93 40 288 | info@cysoft.gr