

SECURITY SERVICES: PART OF CONSOLE CONNECT & PCCW GLOBAL TRANSFORMATION

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13TH INFOCOM SECURITY – APRIL 2023

AGENDA

- PCCW Global at a glance
- Security Services
- PCCW Global transformation
- Introduction to Console Connect
- Console Connect platform hosts Security Services



PCCW Global at a glance

Leading communications service provider, offering the latest **mobility, voice, data, IoT** and **security solutions** to multinational enterprises, telecommunications partners, cloud and application service providers.

Global coverage combined with local on-the-ground knowledge has helped us build best-in-class global connections linking Africa, the Americas, Asia Pacific, Europe and the Middle East.

Our network supports a portfolio of **integrated communications services** including connectivity, applications, and tailored solutions

Transformation journey: From carrier to technology provider

Console Connect: Digital platform that delivers high levels of network performance, speed and security to meet the digital needs of today's interconnected users and communities

Security Services

Anti-DDoS Service

Our 14 scrubbing centres – which are distributed all around the world – ensure protection against Distributed Denial of Service (DDoS) attacks.



Cloud Security (for SASE & ZTNA)

Give your users a secure internet gateway, enabling safe access to critical applications wherever they are accessed.



Managed Firewall

Reduce time and complexity with Firewall management & security logs consumption using our Managed Firewall Service.



Cloud WAF Service

Our Managed Cloud Web Application Firewall (WAF) Service helps detect, monitor and block malicious http/https web requests.



Threat Intelligence – Managed Security

Complement your existing security measures and controls with our next-generation threat intelligence and machine-learning platform.



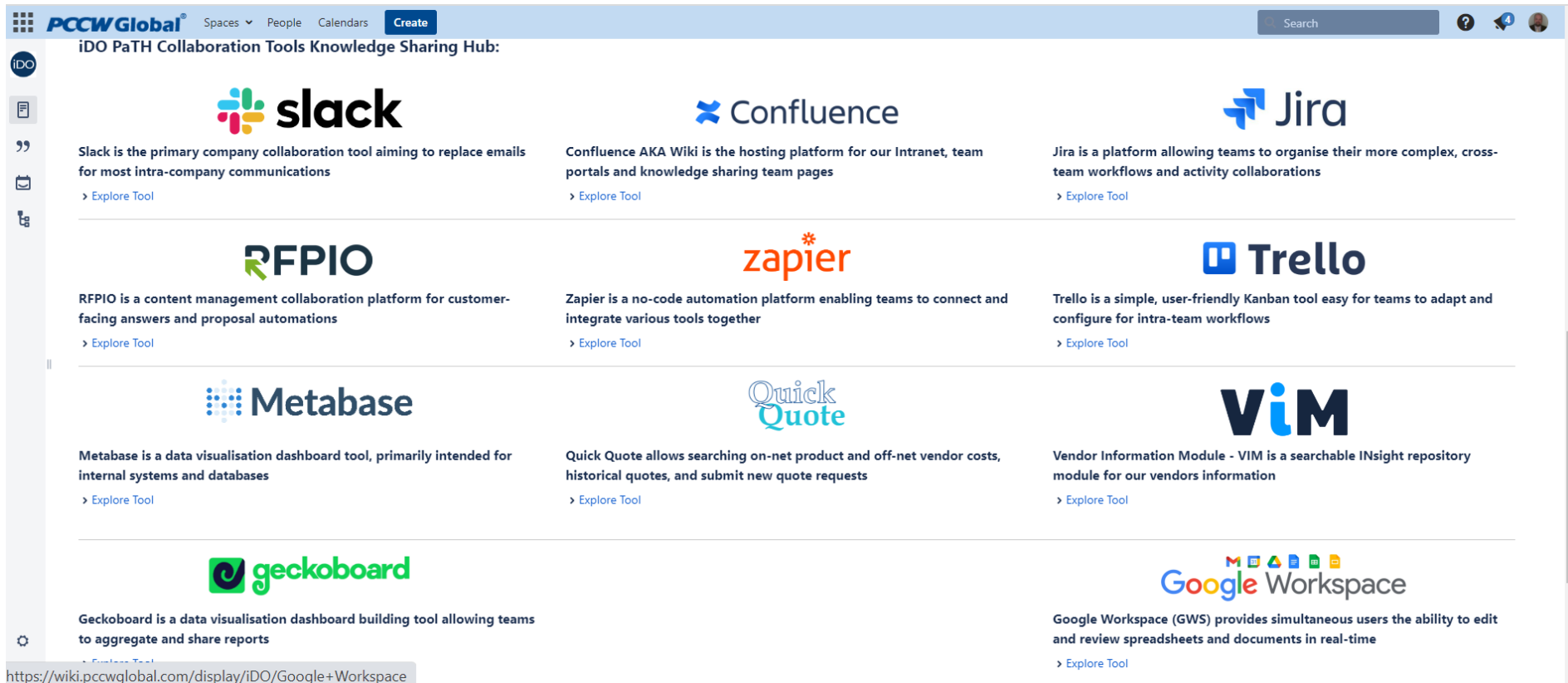
Cloud Email Security

A cloud-based solution designed to defend Your business against email-borne attacks, and help minimise the risk of email compromise.





Digital Transformation in PCCW Global



The screenshot shows a web page titled "iDO PaTH Collaboration Tools Knowledge Sharing Hub" from PCCW Global. The page lists ten tools in a grid format, each with a logo, a brief description, and a link to "Explore Tool".

Tool	Description
Slack	Slack is the primary company collaboration tool aiming to replace emails for most intra-company communications
Confluence	Confluence AKA Wiki is the hosting platform for our Intranet, team portals and knowledge sharing team pages
Jira	Jira is a platform allowing teams to organise their more complex, cross-team workflows and activity collaborations
RFPIO	RFPIO is a content management collaboration platform for customer-facing answers and proposal automations
Zapier	Zapier is a no-code automation platform enabling teams to connect and integrate various tools together
Trello	Trello is a simple, user-friendly Kanban tool easy for teams to adapt and configure for intra-team workflows
Metabase	Metabase is a data visualisation dashboard tool, primarily intended for internal systems and databases
Quick Quote	Quick Quote allows searching on-net product and off-net vendor costs, historical quotes, and submit new quote requests
VIM	Vendor Information Module - VIM is a searchable INsight repository module for our vendors information
Geckboard	Geckboard is a data visualisation dashboard building tool allowing teams to aggregate and share reports
Google Workspace	Google Workspace (GWS) provides simultaneous users the ability to edit and review spreadsheets and documents in real-time

Transformation Scope

From carrier to technology provider

Digital journey Systems facilitating transformation + SAFe Framework

QuickQuote

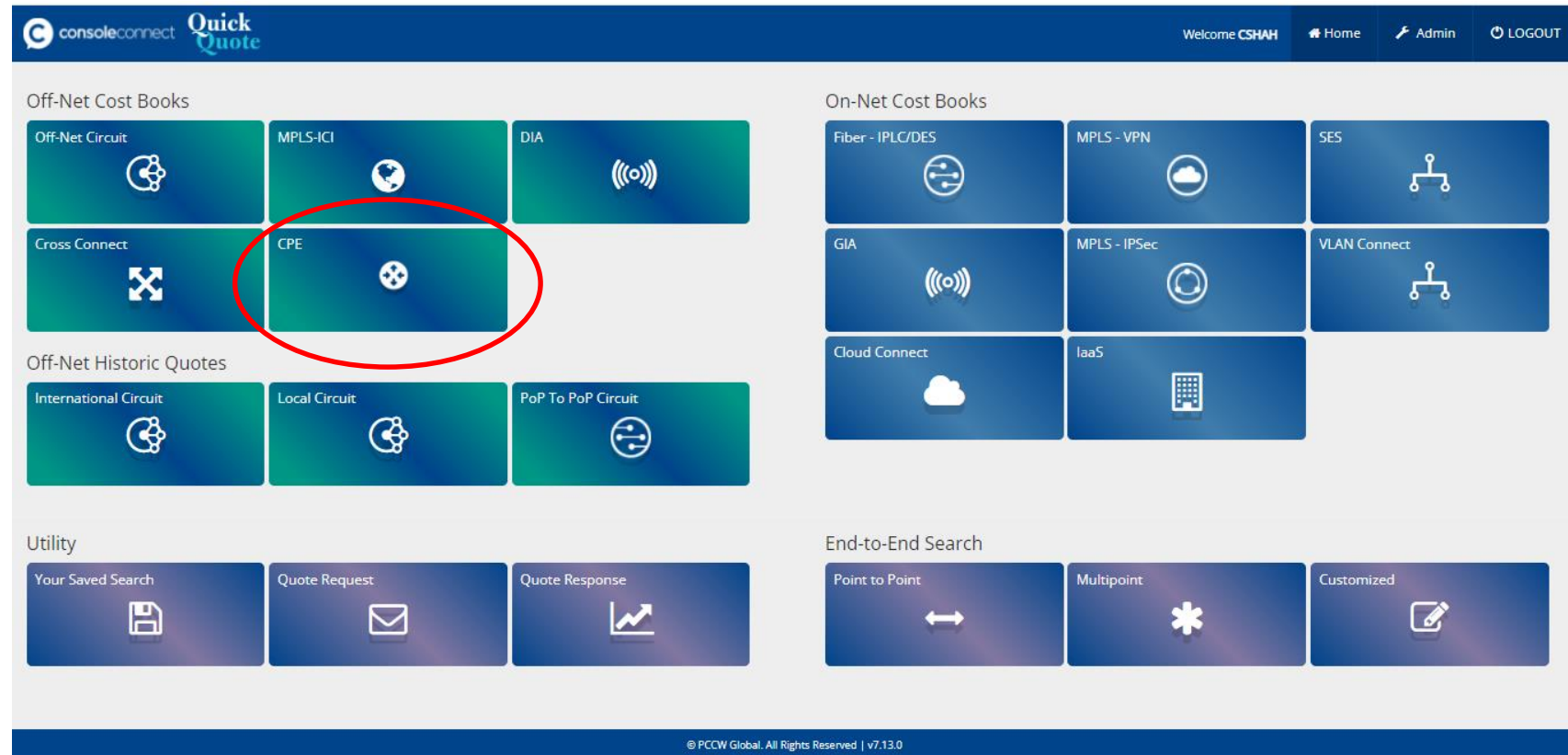


2 online apps for firewalls
Sizing considering customer needs & firewall parameters

Costing indicating

- Firewall leasing
- Locations (206)
- Field services & taxes

TAKE CONTROL | CUT COMPLEXITY | MAKE INTERCONNECTIONS EFFORTLESS



The screenshot shows the QuickQuote application interface. The top navigation bar includes the consoleconnect logo, the 'QuickQuote' title, and user information: 'Welcome CSHAH', 'Home', 'Admin', and 'LOGOUT'. The main content area is organized into several sections:

- Off-Net Cost Books:** Contains buttons for 'Off-Net Circuit', 'MPLS-ICI', 'DIA', 'Cross Connect', and 'CPE'. The 'CPE' button is circled in red.
- On-Net Cost Books:** Contains buttons for 'Fiber - IPLC/DES', 'MPLS - VPN', 'SES', 'GIA', 'MPLS - IPSec', 'VLAN Connect', 'Cloud Connect', and 'IaaS'.
- Off-Net Historic Quotes:** Contains buttons for 'International Circuit', 'Local Circuit', and 'PoP To PoP Circuit'.
- Utility:** Contains buttons for 'Your Saved Search', 'Quote Request', and 'Quote Response'.
- End-to-End Search:** Contains buttons for 'Point to Point', 'Multipoint', and 'Customized'.

At the bottom of the interface, there is a footer: '© PCCW Global. All Rights Reserved | v7.13.0'.

RFPIO

- **Digitalizing & Automating** Cross-Function Collaboration to Answer Customer Questions
- Identify Security Questions in various RfPs and consolidate / group them in **172 Security Q&A pairs.**

PROJECT SOLUTIONS

Deliver better, faster proposals

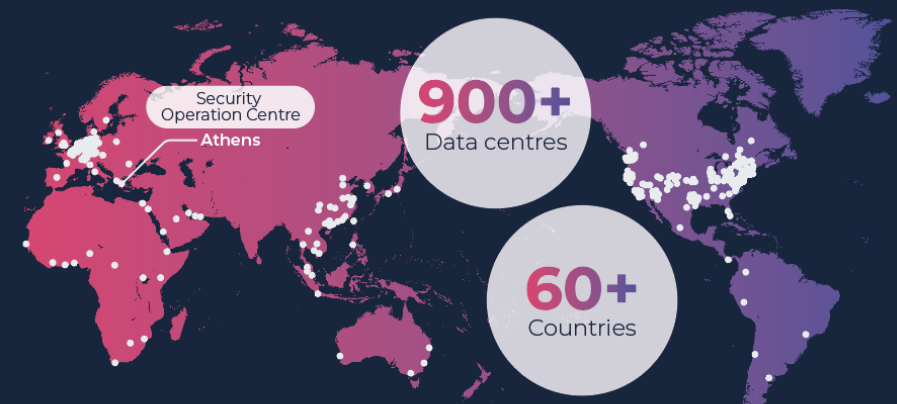
Respond smarter with AI-enabled RFP software that improves over time



Introduction to Console Connect

We connect you to:

The **simpler, smarter, more secure** way to connect —
Ensure your network and mission-critical data is protected at all times with our range of security services.



900+
Data centres

60+
Countries

Security Operation Centre
Athens

Security services by Console Connect

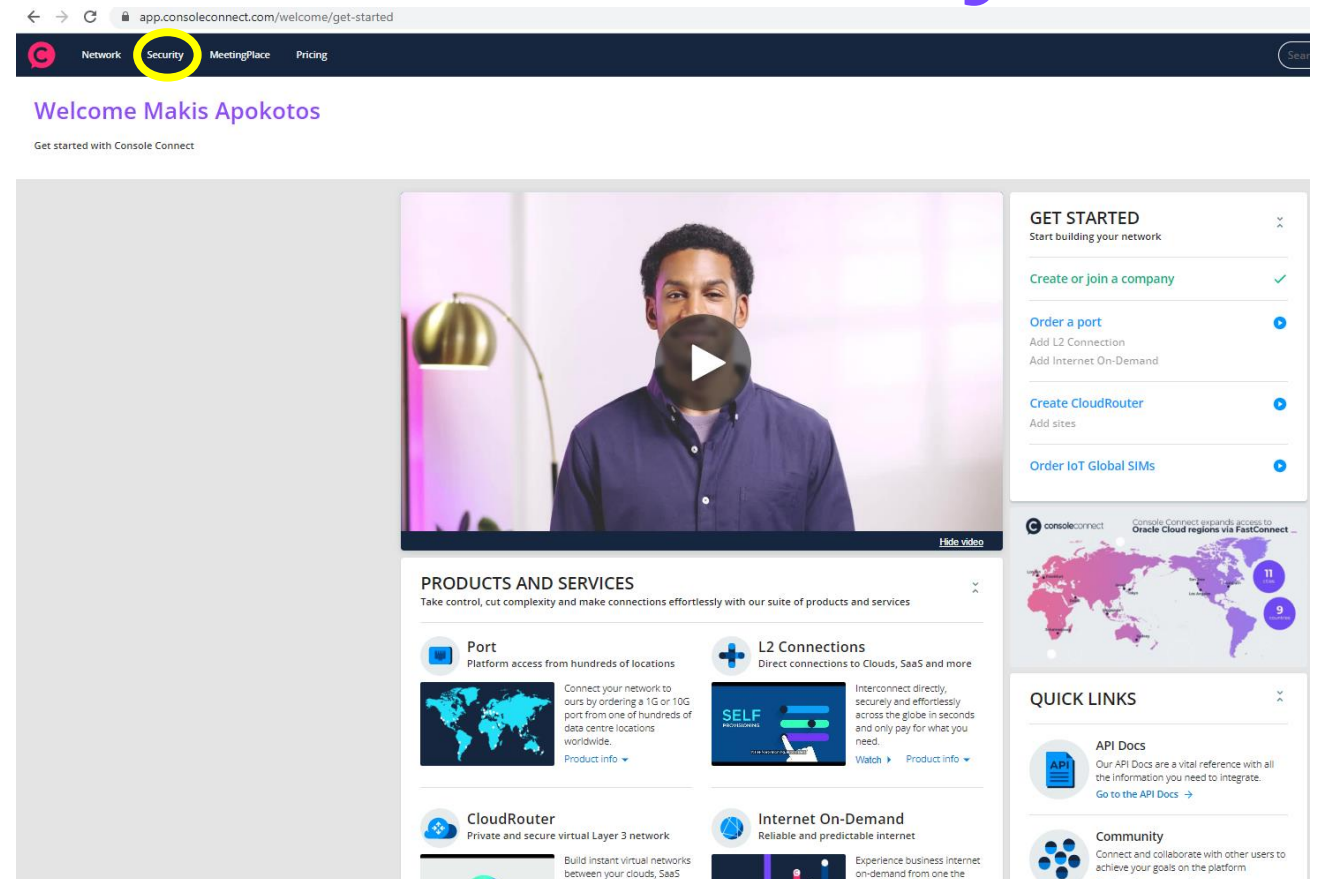
Managed Firewall	Cloud WAF Service	Anti-DDoS Service
Cloud Security for SASE	Cloud Email Security	Cloud Security for ZTNA

- ✓ **CLOUDS:** Enhance your cloud connectivity with direct connections to all of the world's leading cloud providers.
- ✓ **DATA CENTRES:** Extend your network reach to more than 900 data centres in over 60 countries.
- ✓ **BUSINESS PARTNERS:** Interconnect seamlessly with other business partners and services through MeetingPlace.
- ✓ **INTERNET EXCHANGES:** Experience high performance peering with some of the world's leading Internet Exchanges.
- ✓ **INTERNET OF THINGS:** Global IoT connectivity from edge to cloud, all managed and orchestrated by the Console Connect platform.
- ✓ **INTERNET ON-DEMAND:** Access our leading business internet service whenever / wherever you need it.

Console Connect platform hosts Security

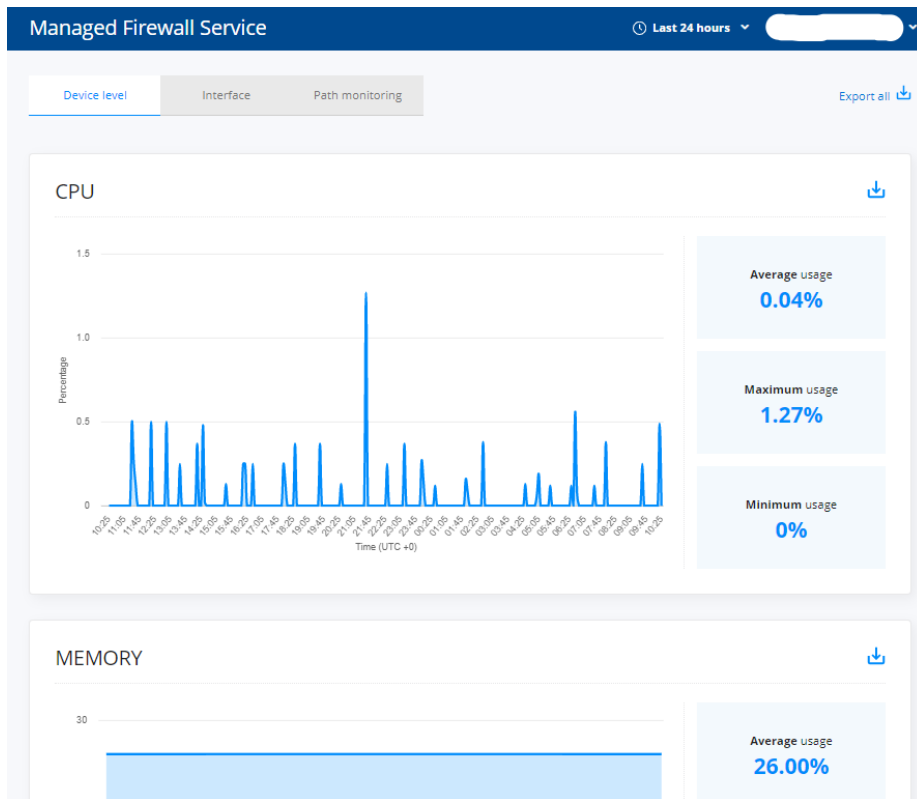
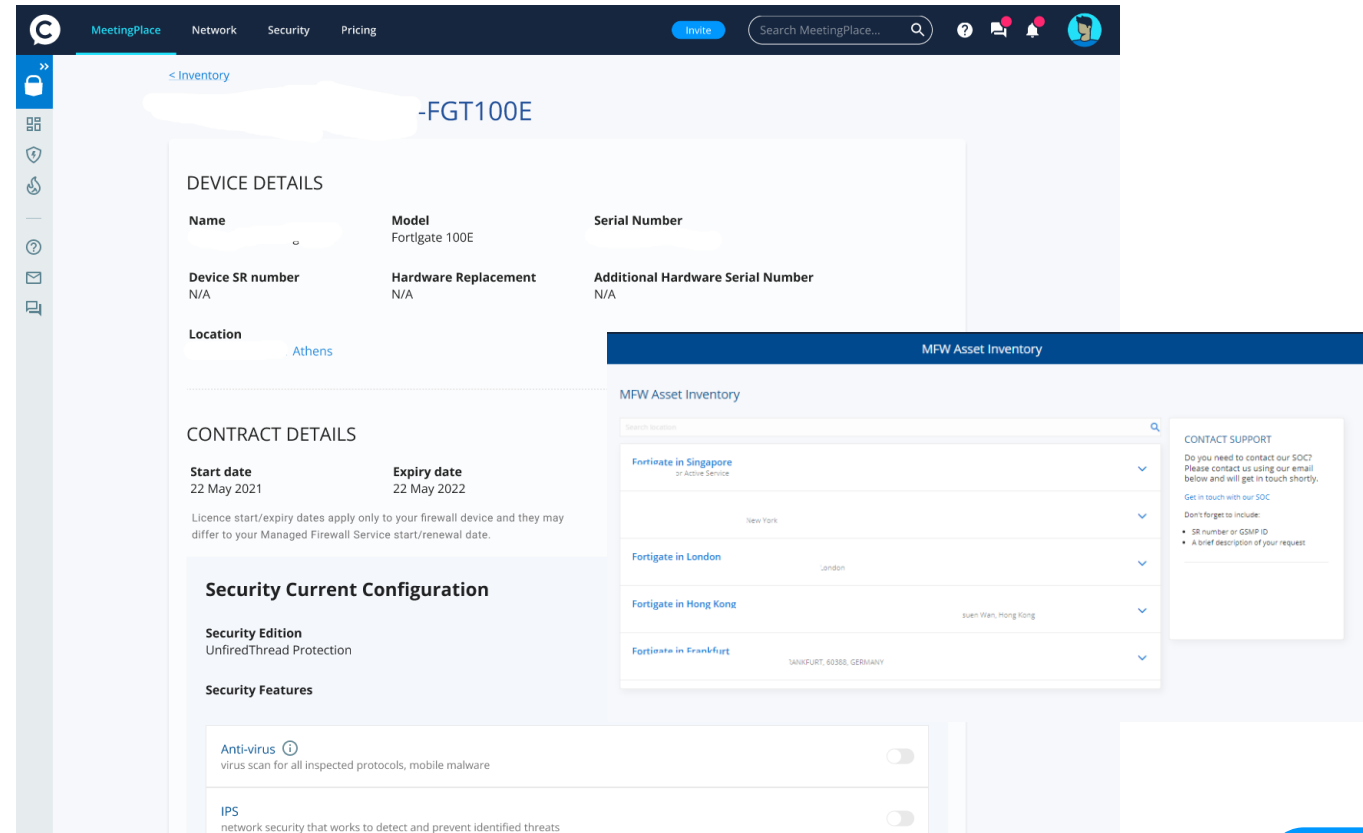
Consolidated Portal for Security Customers

- **Asset Inventory** for security, including service, devices (physical/virtual), location, users & groups, support info
- **Monitoring / Reporting Dashboard** providing statistics & graphs at service, device, interfaces, path monitoring level
- **On-line ordering**
- **On-line pre-provisioning** (customer specific requirements gathering)
- **On-line Customer Change Requests**



The screenshot shows the 'Security' section of the Console Connect platform. The navigation bar includes 'Network', 'Security' (highlighted with a yellow circle), 'MeetingPlace', and 'Pricing'. The main content area features a video player with a play button, a 'GET STARTED' sidebar with actions like 'Create or join a company', 'Order a port', 'Create CloudRouter', and 'Order IoT Global SIMs', a 'PRODUCTS AND SERVICES' section with cards for 'Port', 'L2 Connections', 'CloudRouter', and 'Internet On-Demand', and a 'QUICK LINKS' section with 'API Docs' and 'Community'.

Console Connect – Security dashboards

MeetingPlace | Network | Security | Pricing | Invite | Search MeetingPlace...

< Inventory

-FGT100E

DEVICE DETAILS

Name: [redacted] | Model: Fortigate 100E | Serial Number: [redacted]

Device SR number: N/A | Hardware Replacement: N/A | Additional Hardware Serial Number: N/A

Location: Athens

CONTRACT DETAILS

Start date: 22 May 2021 | Expiry date: 22 May 2022

Licence start/expiry dates apply only to your firewall device and they may differ to your Managed Firewall Service start/renewal date.

Security Current Configuration

Security Edition: UnfiredThread Protection

Security Features:

- Anti-virus: virus scan for all inspected protocols, mobile malware [toggle]
- IPS: network security that works to detect and prevent identified threats [toggle]

MFW Asset Inventory

Search location

- Fortigate in Singapore (Active Service)
- Fortigate in New York
- Fortigate in London
- Fortigate in Hong Kong
- Fortigate in Frankfurt

CONTACT SUPPORT

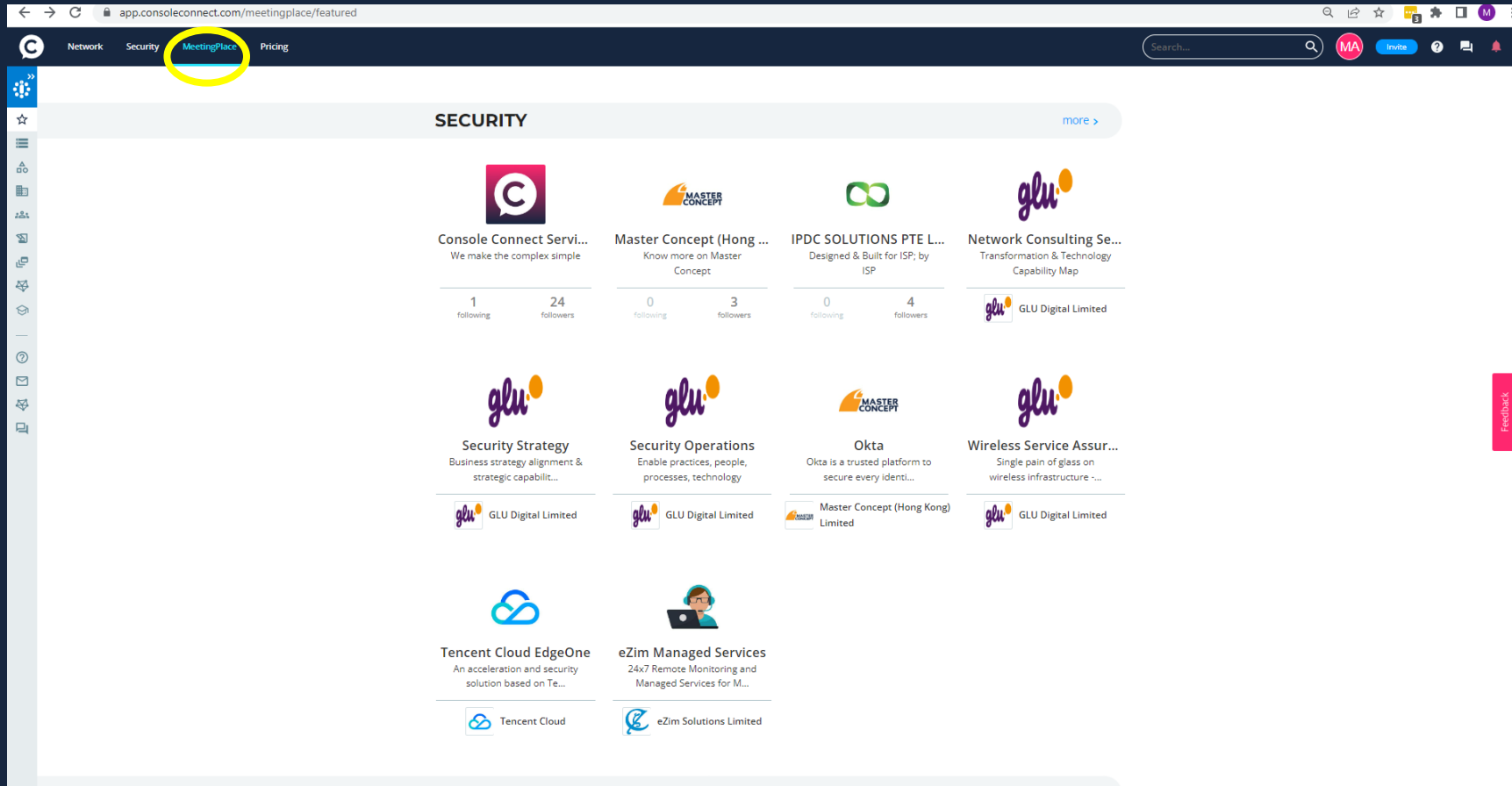
Do you need to contact our SOC? Please contact us using our email below and will get in touch shortly.

Get in touch with our SOC

Don't forget to include:

- SR number or GSNP ID
- A brief description of your request

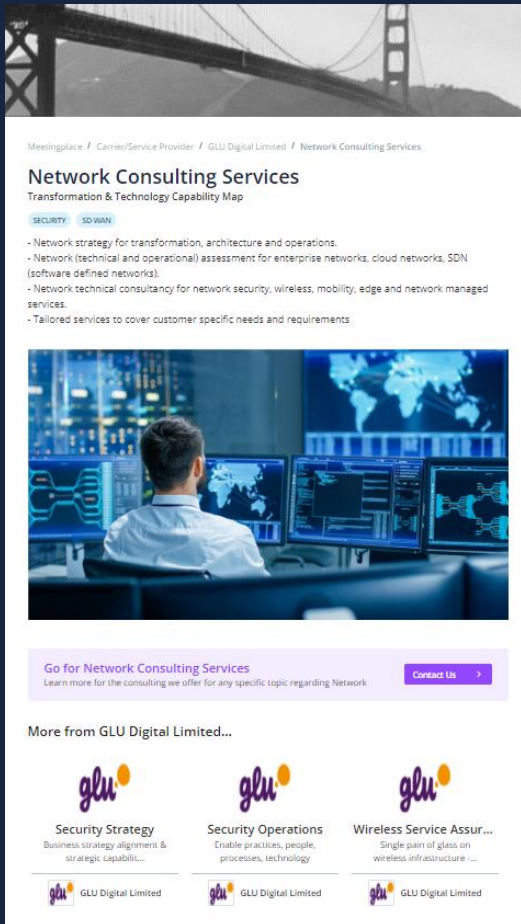
Console Connect MeetingPlace



Console Connect MeetingPlace is where connecting to clouds, infrastructures and applications begins.

Discover, connect and buy and sell services from business-critical services and partners, including Security

MeetingPlace: Security services from partners




Meetingplace / Carrier/Service Provider / GLU Digital Limited / Network Consulting Services

Network Consulting Services

Transformation & Technology Capability Map







SECURITY SD-WAN

- Network strategy for transformation, architecture and operations.
- Network (technical and operational) assessment for enterprise networks, cloud networks, SDN (software defined networks).
- Network technical consultancy for network security, wireless, mobility, edge and network managed services.
- Tailored services to cover customer specific needs and requirements.



Go for Network Consulting Services
Learn more for the consulting we offer for any specific topic regarding Network [Contact Us](#)

More from GLU Digital Limited...

 Security Strategy Business strategy alignment & strategic capabilities...	 Security Operations Enable practices, people, processes, technology	 Wireless Service Assur... Single point of glass on wireless infrastructure ...
 GLU Digital Limited	 GLU Digital Limited	 GLU Digital Limited



Find out more

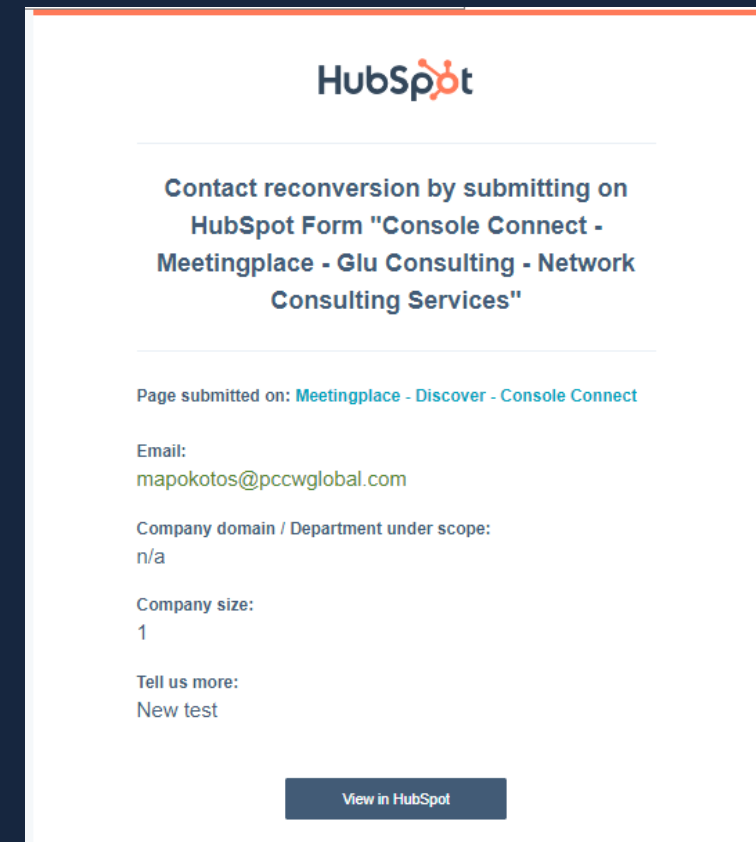
Email*

Company domain / Department under scope*

Company size

Tell us more

[Submit](#)



HubSpot

Contact reversion by submitting on HubSpot Form "Console Connect - Meetingplace - Glu Consulting - Network Consulting Services"

Page submitted on: [Meetingplace - Discover - Console Connect](#)

Email:
mapokotos@pccwglobal.com

Company domain / Department under scope:
n/a

Company size:
1

Tell us more:
New test

[View in HubSpot](#)

THANK YOU!

TAKE CONTROL | CUT COMPLEXITY | MAKE INTERCONNECTIONS EFFORTLESS

AUSTRALIA

Level 3 | 200 Mary Street | Brisbane QLD 4000 | Australia

UNITED KINGDOM

6/F Exchequer Court | 33 St. Mary Ax | London EC3A 8AA | UK

FRANCE

5/F 223 Rue Saint-Honoré | 75001 Paris | France

GREECE

340 Kifisias Avenue/340 Olimpionikon | Neo Psychiko 154 51 | Athens | Greece

UNITED STATES – EAST COAST

Unit 3120 | 31/F Empire State Building | New York | NY 10118 | USA

UNITED STATES – WEST COAST

201 Redwood Shores Pkwy | Suite 175 | Redwood City | CA 94065 | USA

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6 Temasek Boulevard | #41-04A/05 | Suntec Tower Four | 038986 | Singapore

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3rd Floor | Marunouchi Trust Tower Main | 1-8-3 Marunouchi | Tokyo 100-0005 | Japan

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